



**Approved Buy with Confidence Member**  
**January 2009**

**Drainology** has been a proud member of Devon County Council's *CustomerFirst* register for many years. *CustomerFirst* has now merged with **Buy with Confidence**, a Trading Standards scheme involving a select list of approved traders; all of which have satisfied strict criteria, complied with relevant Trading Standards legislation, and who are adjudged to have a customer's best interests at heart.

We are very pleased to announce that **Drainology** has satisfied all of these requirements and are now officially an approved member of **Buy with Confidence**. As such, you can trust us to be fair to our customers, while at the same time provide a high level of workmanship. An additional part of the **Buy with Confidence** process, not included in the original *CustomerFirst* scheme, is the requirement for all staff to be cleared by the Criminal Records Bureau (CRB). Having completed these checks, our customers can have added confidence in each member of our staff when working at their homes or business premises.

For further information about the **Buy with Confidence** scheme, please visit the official website at: <http://www.buywithconfidence.gov.uk/introduction.php>